



Evaluation of the Affordable Bus Pass Program

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This brief provides a summary of the findings from an evaluation of the Affordable Bus Pass Program (ABPP) managed by the Affordable Bus Pass Steering Committee at the City of Guelph. This report shows that the program has achieved all of its stated goals, and that it has made a real difference in the lives of more than 2,000 people living in poverty in Guelph. The program has been more popular than expected, and more complicated to manage. The evaluation report makes recommendations about investing in program management, streamlining the application process, and simplifying ongoing data collection and reporting.